

Resume of Nkhensani Rikhotso



PERSONAL AND EMPLOYMENT PROFILE

Cell Number:	0828215997
WhatsApp Number:	0828215997
E-Mail Address:	nkhensanirikhotso@gmail.com
Age:	41
ID/Passport Number:	7904215314085
Citizen Type	South African
Ethnicity:	Black
Gender:	Male
Disabled:	No
Residential Region:	Johannesburg
Residential Suburb:	Jukskei Park
Willing to Re-locate	Within SA
Current/Most Recent Job Title:	Manager
Current/Most Recent Salary:	0
Desired Salary:	500,000
Notice Period	Immediate
Employed/Unemployed:	Unemployed
Reason for Unemployment:	Voluntary retrenchment
Driver License:	Yes
Access to Vehicle:	Yes
Highest Qualification:	NQF 5 RE certificate

SUMMARY

I am a seasoned operational manager with close to 20 years experience. I have had experience in industries from leisure to insurance. I have strong people and interpersonal skills, I have the ability to lead and motivate sales teams. I am strong in customer service and technically acute.

My experience in call centres, insurance, banking, IT, HR will allow me to add value in any organization.



WORK HISTORY

- 01/03/2018 till 31/12/2019
Call Center and Marketing Manager
SA Clinics (Mens Clinic International)
- 01/10/2017 till 28/02/2018
Operations Manager
e-Magination Technologies
- 01/09/2014 till 31/01/2017
Head of Shared Services
Zurich Insurance (Bryte)
- 01/10/2010 till 30/09/2014
CRM, MIS and Call Center manager
Channel4Life (Sanlam developing markets)



EDUCATION

- INSETA
 - > **Wealth Management NQF5**
 - > 2012
 - > Completed
- FPI
 - > **RE5 Certificate**
 - > 2011
 - > Completed